

## ePlan Review Installation Instructions

Prior to logging into the **ePlan Review** Application for the first time, the following actions must be completed. This application only works with Internet Explorer, **Version 8.0 or lower (Internet Explorer 9.0 is not supported at this time, you must downgrade to Version 8.0).**

- a. If your computer has pop-up blockers installed, you will need to disable pop-up blocking in order to utilize **ePlan Review**. Disabling pop-up blocking will be required for each login instance, unless you select the “always allow pop-up” option (recommended).
- b. If you are running Internet Explorer 8.0 and/or Windows Vista or Windows 7 follow the instructions below: If the operating system is Vista or Windows 7, the user will need to turn OFF UAC first. Additionally, if using IE 8, you will need to turn off protected mode.

### Turning Off UAC in Windows Vista and Windows 7

The following link explains how to control UAC in Windows Vista and in Windows 7. You'll only need the first few directions and screen shots.

<http://www.howtogeek.com/howto/windows-vista/disable-user-account-control-uac-the-easy-way-on-windows-vista/>

### Turning off Protected mode in IE8

The next link explains turning off protected mode in IE8

<http://www.sevenforums.com/tutorials/63141-internet-explorer-protected-mode-turn-off.html>

### Then follow these steps:

Remove ALL ProjectDox components on the client:

- Check for presence of program, and remove if found, using either a. or b. depending on version of operating system you are using:
  - VISTA, Windows 7 - Using Control Panel (in classic view) -> Program Features, if ProjectDox Components is listed then REMOVE
  - XP – Using Control Panel -> Add/Remove Programs, if ProjectDox Components is listed then REMOVE
- In Internet Explorer (Internet Options->Browser History->Settings->View Objects - remove anything Brava, ProjectDox, or Xupload).

(Again, if Vista or Windows 7, UAC must be OFF for the following to work):

You can reinstall the ProjectDox components by clicking on the link on the login page

### Once the components are installed, you can turn UAC back on and Protected Mode.

- c. The login page has an MSI (Microsoft Silent Install) component required to install all necessary **ePlan Review** ActiveX controls. This installation will only need to be done once; if you utilize a different computer it will require another installation for each unique computer.